

Outsourcing

While often considered a cost reduction exercise we have helped clients with IT Outsourcing to gain access to the latest technical skills and processes, enabling IT to focus on better managing business relationships.

Our IT Outsourcing projects mainly focus on Infrastructure Services such as data centres, network, desktop elements and basic applications maintenance. These are typically multi-year projects with considerable disruption as employees are off-boarded and new operational procedures are introduced which can require heavy change management.

More easily managed outsourcing projects involve focused efforts such as discrete project development or specific services like cloud computing, business process outsourcing or data analytics. These are typically three to six-month projects.