

Online Facilitation

HSBC University invited Sterling Development to be certified to deliver their Leading Change 1 and 2 Live Online Learning programmes for Senior Executives and Leaders worldwide.

Moving online was necessitated by the 2020 Covid-19 lockdown when all face to face training moved online.

The Leading Change programme is designed to facilitate the development of leaders who lead people and projects or have significant influence through their expertise.

By the end of the programme delegates can:

- enable their employees to say “yes” to change by shaping a change culture in which they can attain autonomy, mastery, purpose and safety (AMPS)
- spot change opportunities by recognising the potential impact of current or anticipated external change on their operating model and introducing internal change within their control to handle the external change that's beyond their control
- deliver effective change messages to their employees through storytelling techniques, emotional intelligence and the SPIKES protocol
- empower their employees to implement iterative internal change by adopting agile principles