

Control and Value from Information Technology

5 one-day workshop-style seminars over 5 months. This course addresses the critical roles that senior business leaders, IT professionals and IT suppliers must perform to achieve world class performance levels.

Seminar 1	<ul style="list-style-type: none"> • Key roles for business executives, IT professionals and IT suppliers • Governance and organisation • Introduction to case study
<i>During the 4-6 weeks between Seminars: implementation of new ideas and insights at work</i>	
Seminar 2	<ul style="list-style-type: none"> • Report Back: exchange of implementation plans since Seminar 1 • Strategy and planning • Supplier Management and Outsourcing • Case study
<i>During the 4-6 weeks between Seminars: implementation of new ideas and insights at work</i>	
Seminar 3	<ul style="list-style-type: none"> • Report Back: exchange of results since Seminar 2 • Project Management • System maintenance and enhancement • Data quality management • Live sample cases from attendees
<i>During the 4-6 weeks between Seminars: implementation of new ideas and insights at work</i>	
Seminar 4	<ul style="list-style-type: none"> • Report Back: exchange of results since Seminar 3 • Cyber security • Metrics and reporting • Service level management • Case Study
<i>During the 4-6 weeks between Seminars: implementation of new ideas and insights at work</i>	
Seminar 5	<ul style="list-style-type: none"> • Report Back: exchange of results since Seminar 4 • Plenary Session - Case Study from Day 4 • Controls and compliance • Action planning and wrap up