STERLING DEVELOPMENT

vision . strategy . structure . culture

Project Management CoE

The IT organisation had a poor record of IT project success. We quickly identified deficiencies in skills, methodology and influence over Business Executives who would routinely instruct IT to deliver new systems but without any specifications or active involvement. Many IT projects were found to be simultaneously underway competing for scarce IT and business resources.

A Project Management Centre of Excellence (CoE) was introduced to set project management standards and methodology, to police and report on projects underway, to inventory the projects pipeline, to coach project employees as they undertook their work and to intervene when critical issues were identified.

Our Project Management CoE concept is our single most successful client intervention for major improvements in IT performance.