

IT Cost Reduction and Optimisation

5 one-day workshop-style seminars over 5 months. This course introduces cost management rigor needed to achieve competitive cost levels, providing a comprehensive focus on waste elimination, demand management, overhead management, contractor and contracts management, budgeting and control methods. Distinction is made between operational costs versus IT investment spend to ensure organisations are adequately investing for the future. The course includes hands-on workshops analysing non-confidential data (preferably provided by attendees) and is most effective for intact cross-functional executive teams that bring specific cost challenges to the seminar.

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| Seminar 1 | <ul style="list-style-type: none">• Introduction to cost and budgeting methodologies• Cost transparency management• Cost baselines (attendees to bring prescribed internal data) |
| <i>During the 4-6 weeks between Seminars: implementation of new ideas and insights at work</i> | |
| Seminar 2 | <ul style="list-style-type: none">• Report Back: exchange of implementation plans since Seminar 1• Cost affordability levels• Baseline costs assessment versus industry norms and best practices• Cost drivers, portfolio management and system criticality• Demand management, governance of IT service levels and investment decisions• Standardisation• Contracts management• Case study (preferably based on delegate scenarios) |
| <i>During the 4-6 weeks between Seminars: implementation of new ideas and insights at work</i> | |
| Seminar 3 | <ul style="list-style-type: none">• Report Back: exchange of results since Seminar 2• Infrastructure costs• Applications support costs• Overhead costs including organisational design and footprint• Supplier 3rd party management• Budget control and target setting |
| <i>During the 4-6 weeks between Seminars: implementation of new ideas and insights at work</i> | |
| Seminar 4 | <ul style="list-style-type: none">• Report Back: exchange of results since Seminar 3• Break out working sessions• Formulation of plans• Faculty assistance, group discussions |
| <i>During the 4-6 weeks between Seminars: implementation of new ideas and insights at work</i> | |
| Seminar 5 | <ul style="list-style-type: none">• Report Back: exchange of results since Seminar 4• Report out of plans• Assessment of plans and fine tuning• Action planning and wrap up |